

## Impact on Adult Learning

- Nearly 4,500 Seattle residents attended more than 380 English language classes in 2018.
- 4,014 adults attended adult education workshops in 2018.
- Computer classes for Somali refugee women continued at the NewHolly Branch.
- 4,478 patrons took 400 classes to learn new technology skills.
- The Library and community partners published an alphabet board book in Somali.

## Impact on Local Businesses

- 270 one-on-one meetings with local entrepreneurs helped ensure their success.
- 1,800 people learned how to start a business at 98 business workshops or events.
- 47 community partners enhanced the Library's small business program.



# The Seattle Public Library's 2018 Impact at a Glance

## Impact on Cultural & Civic Engagement

- For the 20th anniversary of Seattle Reads, 1,100 + people attended events related to the selection, Yaa Gyasi's "Homegoing."
- 40,970 people checked out nearly 200,000 Peak Picks books.
- The Central Library organized the kickoff of ʔəhəw, a year-long, Indigenous-led arts project that culminated in a major exhibition.
- The Children's Museum and Woodland Park Zoo were added to the Library's popular Museum Pass program.

## Impact on People in Need

- 675 Wi-Fi hotspots were circulated 8,254 times, and 157 additional Wi-Fi hotspots circulated to residents in tent cities and shelters.
- 42 percent of hotspot users have no home internet access.
- We offered tax preparation assistance to nearly 7,000 people.
- 101,355 books and materials circulated to homebound and disabled patrons, senior centers and day cares that support low-income families.

## Impact on Student Success

- 9,000 kids and teens learned STEAM skills through Summer of Learning.
- 4,100 fourth and fifth graders participated in the Global Reading Challenge.
- 12,199 students attended Homework Help sessions
- Total attendance for story times in 2018 was 77,671.



# The Seattle Public Library's **2018 Statistical & Financial Summaries**

**Facilities:** Central Library, 26 neighborhood branches and Mobile Services    **Staffing:** 698 (589.13 full-time equivalents)

## Physical circulation

Print	5,259,202
Media (CDs, DVDs, audiobooks)	2,776,990
Equipment (laptops, tablets, hot spots)	30,101
<b>Total physical circulation</b>	<b>8,066,293</b>

## Digital circulation

E-books and e-audiobooks	2,843,567
Streaming and downloadable media	1,021,797
<b>Total digital circulation</b>	<b>3,865,364</b>
<b>Total circulation</b>	<b>11,931,657</b>

## Collection size

Central Library collection	1,014,388
Branch collections	885,489
Digital collection	463,911
<b>Total collection size</b>	<b>2,363,788</b>

## Patron visits

Central Library and branches	5,201,945
Online visits (website and catalog visits)	12,021,472
<b>Total visits</b>	<b>17,223,417</b>

## Service levels and programs

Assisted Information questions answered	720,132
Holds placed on physical or digital items	5,110,734
Database sessions	370,528
Library classes, events or activities	10,060
Library programs attendance	304,290
Computer & Wi-Fi sessions	2,535,306
Volunteers hours contributed by 642 people	2,535,306

## Meeting rooms

Private group rentals	717
Nonprofit groups used free meeting room spaces	158
Programs hosted by the Library in meeting rooms	943
Library staff meetings and staff trainings	837
<b>Total meetings supported</b>	<b>2,655</b>

## Operating budget (does not include private gifts)

Personnel	\$55,707,000
Books and materials	\$7,651,000
Maintenance, security and utilities	\$3,200,000
Equipment	\$3,642,000
Supplies	\$672,000
Other	\$4,105,000

**Total operating budget** **\$74,977,000**